

What's going on with the German travellers? Diving into the RA 2024 Report for Visit Finland



2024 Ulf Sonntag, NIT



- » Holiday demand & interests of the Germans
- » Annually since 1972
- » 7,000 interviews face-to-face plus 7,000 interviews online
- » Multi-client
- » Non-profit association

Plus Deep Dive: 1,000 online interviews with potential guests to FIN/SWE/NOR







You can count on the German market!



Volume of holiday travel in 2023 Amazing post-COVID recovery





Holiday trips



64.5 million 2022: 67.1 m 2021: 55.1 m 2020: 50.5 m 2019: 70.8 m Expenditure on holiday travel



86.3 billion 2022: 80.1 bn 2021: 56.0 bn 2020: 45.1 bn 2019: 73.1 bn Slightly more travellers & slightly fewer trips, spending at record level

Basis: German-speaking population, aged 14 and over, in Germany - holiday trips 2023 lasting 5 days or more Source: RA 2024

How important are the Nordics for the German travellers Mediterranean 10x bigger than Nordics, both increasing







8% Alps Alpine regions of DE, AT, CH, FR, IT, SL

> 4% Nordics 7 FI, DK, SE, NO, IS

Basis: Holiday trips 2023 of the German-speaking population 14+ years in Germany Source: Reiseanalyse 2024



Question: How do you assess the general economic situation in Germany? What will your personal economic situation be like in about a year's time? Basis: German-speaking population, aged 18-75, in Germany Source: RA Special 9/2024

Holiday travel plans in the next 12 months Fantastic!



Sept. 2021





Question: Do you already have holiday plans for the next 12 months? Which of this list applies to you? Basis: German-speaking population, aged 18-75, in Germany Source: RA Special 9/2024

How many like to travel to Finland?

Interest to travel to FINLAND: 3.5 million Germans are generally interested to travel to Finland between 2024-2026



Finland last 3 years

0.5 % (0.3 million)

of the population in Germany (aged 14+) have been to Finland on holiday or short holiday in the years 2021-2023

Finland <u>next</u> 3 years

5.0 % (3.5 million)

of the population in Germany (aged 14+) are "almost definitely planning" or "generally considering" to spend a (short-)holiday in Finland in the years 2024-2026.

Interest for Finland 10x bigger than experience → space for marketing

"In which of these countries have you spent a holiday during the last three years (that is 2021, 2022 or 2023)?"

"Are you <u>almost definitely planning</u> to go on a holiday to one of these countries in the next three years? (2024-2026) And which of these countries would you <u>generally consider</u> as a holiday destination in the next three years?"; Basis: German-speaking population 14+ years in Germany; Source: Reiseanalyse 2024



Interest to travel to FINLAND: Share of actual and potential guests compared with competitors in Northern Europe





"In which of these countries have you spent a holiday during the last three years (that is 2021, 2022 or 2023)?"

"Are you <u>almost definitely planning</u> to go on a holiday to one of these countries in the next three years? (2024-2026) And which of these countries would you <u>generally consider</u> as a holiday destination in the next three years?" Basis: German-speaking population 14+ years in Germany; Source: Reiseanalyse 2024

Visit Finland

Competition for FINLAND: Potential guests to Finland have also many, many other travel options in mind







Basis: German-speaking population 14+ years in Germany; Source: Reiseanalyse 2024

Competition for FINLAND: Potential guests to Finland have many alternative destinations on their minds



People, interested to go to Finland 2024-2026 for a holiday also would go to ...



Basis: Persons interested to travel to Finland 2024-2026 ("almost definitely planning" or "generally considering") in German-speaking population 14+ years in Germany; Set of 45 destinations abroad. Source: Reiseanalyse 2024



Finland on the German market: Most are interested in all three Scandinavian destinations











2.6 million **0.4** million **0.1** million **0.4** million

Scandinavia-Lovers NOT Finland-Lovers



Basis: Persons interested to travel to Finland 2024-2026 ("almost definitely planning" or "generally considering") in German-speaking population 14+ years in Germany. Source: Reiseanalyse 2024

Image of Finland as a holiday destination

ARACELLIE INCOME

Destination Image: Finland is on the map! Scenery and Nature are leading the destination image







Image of Finland as a holiday destination in the population*

- Beautiful landscape (66%)
- Spectacular nature (61%)
- Good opportunities for winter sports (54%)
- Good hiking (49%)
- Interesting traditions (38%)



*Respondents, who did NOT state to "I don't have an imagination about this destination". Question: "Sometimes, you can have a certain imagination about a destination, whether or not you have been there before. Can you tell me which of the characteristics on this list apply to ...?" Basis: German-speaking population 14+ years in Germany; Source: Reiseanalyse 2024

Destination Image: Potential guests reveal "hidden strengths" of Finland



- "hidden strengths" of Finland with potential guests
- Great accommodation
- Appealing local cuisine
- Attractive sights & cultural offer
- Good service
- Sustainability

Finland image dynamics since 2016 with potential guests

- Nature & scenery still dominant
- Activities are up
- Culture & attractions are up
- Tourism offer is up
- Hospitality and sustainability are down



Question: "Sometimes, you can have a certain imagination about a destination, whether or not you have been there before. Can you tell me which of the characteristics on this list apply to Finland?" Basis: German-speaking population 14+ years in Germany with an imagination and interest of travelling to Finland. Source: Reiseanalyse 2016, 2021 and 2024



Northern Lights

Northern Lights, Lakes, Midnight Sun, coast and archipelago

Lakes: Land of thousand lakes

Midnight Sun

Finland's coast and archipelago

Forests: Places of well-being for everyone

Find happiness and peace: Living like a Finn

Highlights of Finland:

Freedom: travel exactly as you like

Sauna: Here you really get to know Finland

Special accommodation, e.g. glass igloos

Santa Claus: The ambassador of Finnish happiness

Non of the above







Diving deeper ... How do the Germans want to travel to Finland?

Like to experience in Finland Top 11: Nature, food, sights - but also getting to know the local tradition



68



F3a: What would you particularly like to experience in Finland during future holiday trips? Please select all that apply; in % Basis: Finland Potential 2024 (n= 718); Finland Potential 2021 (n=1,361) Source: Finland Ad-hoc-survey 2024 by FUR/NIT; RA online 11/2020

potential guest to Finland



Type of holiday: Nature holidays, holidays by the lake, round trips and city holidays are of most interest





Accommodation & Transport: Self-catering and individual transport slightly in front of hotels and air travel







F5a: Which type of accommodation would you probably choose for a holiday to Finland? F6a: Which mode of transport would you probably choose for a holiday to Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

Preferred season & duration: Summer and autumn, one to two weeks of stay





F4a: At what time of the year would you like to travel to Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

Inspiration and information: Search engines, travel guide books, online booking platforms are most popular

45%



Google etc. Travel guide/literature 36% Online booking platform 35% Travel programmes in... 31% Travel agency 31% Family / friends 30% **Regional Tourist info** 30% National Tourism office 27% Website of the... 26% Accommodation website 24% Travel magazines etc. 23% Review platform 23% Brochure/Flyer (print) 21%



F11a: Which of these sources would you like to use to plan your trip to Finland? Basis: Finland Potential 2024-2026 (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

Time of inspiration and booking of a <u>summer holiday</u> to Finland: Mostly 1-3 and 4-6 months in advance





F12Aa and F12Ba: You have just said that you would like to travel to Finland in the summer. How long before you leave would you like to look for inspiration for your summer holiday to Finland?; How long before departure would you like to book your summer holiday to Finland? Basis: Finland Potential in summer 2024-2026 (n= 424); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

Sustainability: For 70 %, sustainability is a factor in the decision to travel to Finland





- Sustainability will be the decisive factor in deciding between otherwise equivalent offers.
- Sustainability will be among other things – an aspect in the decision for this trip.
- Sustainability aspects will have no significance in the decision for this trip.
- I am generally not interested in sustainable travel.

F17: Now the focus is on sustainability in holiday travel, i.e. how ecologically compatible, resource-saving, environmentally friendly and socially acceptable the holiday should be. If you think about a future holiday trip to Finland: Which of the following statements applies? Basis: Finland Potential (n= 718); Source: Finland Ad-hoc-survey 2024 by FUR/NIT

Finland-Barriers: the main reason for not travelling to Finland is that it is too expensive







F18: What speaks against a holiday in Finland from your point of view? Basis: Finland Potential 2024-2026 (n= 718); Not interested in Finland (n= 328); Source: Finland Ad-hoc-survey 2024 by FUR/NIT **Visit-Finland-Segments:** More than 50% of the potential guest to Finland agree to the 'nature lover' segment statement





Example Visit-Finland-Segments: Like to experience in Finland Top 10





F3a: What would you particularly like to experience in Finland during future holiday trips? Please select all that apply; in % Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87) Source: Finland Ad-hoc-survey 2024; RA *online* 11/2020

Visit-Finland-Segments characteristics Interesting differences between the 3 segments





Basis: Finland Potential 2024-2026 (n= 718); Nature Lover (n= 391); Lifestyle Traveller (n= 209); Outdoor Explorer (n= 87) Source: Finland Ad-hoc-survey 2024; RA *online* 11/2020

Good reasons to travel to Finland

Good reasons to travel to Finland



Laid-back – no rush People nice, modest, interested: "Why are coming to Finland for your holiday?"

Safe & secure – better healthcare than home!

Exotic and at the same time close/homey



Photos: Ulf Sonntag

Good reasons to travel to Finland







Photos: Ulf Sonntag

Things that need explanation

Mosquitos?

Too boring? Not spectacular enough?

Too cold? Bad weather?

Plumpsklos?



Go for it!

Photo: Visit Finland

Call to action!

- You can count on the German market despite all crises, demand for travel is high and looks promising for 2025
- There is s slight momentum towards the Mediterranean and long haul destinations, this might be a challenge for Finland and other Nordic destinations
- 3.5 million Germans are interested to travel to Finland in the next 3 years –
 10 times more than visitors in the last 3 years. But competition is fierce.
- Finland is very unique and scores high for its scenery, nature, winter and hiking.
- We now know a lot how the Germans like to travel to Finland and about the characteristics of the VF-Segments. This can be used in product, marketing and communication.
- There are very good reasons to travel to Finland, but some things might need a bit of explanation.

Thank you & let's stay in touch!

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Photo: Ulf Sonntag