Market Insights

Spain

Finland's image as a travel destination in Spain

Brand Tracking survey 2019

When asked spontaneously which countries are considered as a holiday destination in the next three years, Finland ranks in the middle of its Nordic competitors – behind Norway and Sweden



Spontaneous Destination Consideration

Which countries would you consider for a holiday or short break over the next three years? Please include up to 10 countries

When thinking about Finland, nature and winter themes come through strongly in Spain



Please take a few moments to think about <COUNTRY>. Please tell us everything that pops into your mind when you think of <COUNTRY> as a tourist destination.

SPANISH OVERNIGHTS IN FINLAND AND IN THE NORDICS

Spanish overnights in Finland (pre-covid19)



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Seasonality of Spanish overnights in Finland (pre-covid19)



Spanish overnights in Nordics

Monthly trend

- August has clearly been the most popular month for the Spanish travellers to visit the Nordics.
- However, in Finland December has been even more popular time for the Spaniards to spend their holidays in Finland.
- Travel from Spain to the Nordic countries has been nearly nonexisting since April 2020. Only some traffic can be seen in August 2020 to Iceland and Denmark with the border openings, and to Sweden with looser travel policy.
- Finland's share of the Spanish visitors among the Nordic countries was 15% in 2019.

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Monthly overnight statistics for Iceland include hotels only

Sources: Rudolf Data Base, Statistics Denmark, Statistics Finland, Statistics Iceland, Statistics Norway, Statistics Sweder

Spanish overnights in Nordics

0.1M

Seasonal trend

- Finland comes on the second position among the Nordics for the Spanish travellers during the **winter** season (around 25% market share)
- **Nearly 70%** of the Spanish visitors to Finland during the winter season travel to Lapland
- During the **summer season**, **Norway** is clearly the most popular destination among the Nordics for the Spanish visitors
- Finland's share in the summer season 2019 was only 11% of the Spanish overnights in the Nordics
- Summer travel from Spain to Iceland, Sweden and Finland was increasing in 2019

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Nationality 5. SEASONAL OVERNIGHTS BY A TARGET MARKET VISIT FINLAND IN THE NORDIC COUNTRIES Spain Sources: Rudolf Data Base, Statistics Denmark, Statistics Finland, Statistics Iceland, Statistics Norway, Statistics Sweden 2015 2016 2017 2018 2019 2020 OVERNIGHTS IN WINTER SEASON (DEC-APR) SHARE OF OVERNIGHTS (DEC-APR) Denmark ● Finland ● Iceland ● Norway ● Sweden Iceland 28.8K (9%) 100K Denmark Denmark Norway Norway 96.6K (30%) 47.2K (15%) Finland Denmark 50K Sweden Finland Sweden 68.1K (21%) Iceland Finland 81.2K (25%) 0K 2016 2018 2020 0.0M 0.1M OVERNIGHTS IN SUMMER SEASON (JUN-AUG) SHARE OF OVERNIGHTS (JUN-AUG)





2021

OVERNIGHTS IN WINTER AND SUMMER

Summer season (JUN-AUG) Winter season (DEC-APR)



YoY CHANGE IN SEASONAL OVERNIGHTS, %

Summer season (JUN-AUG) Winter season (DEC-APR)



Sources: Visit Finland's Statistics Service Rudolf, Statistics Finland, Statistics Denmark, Statistics Iceland, Statistics Norway and Statistics Sweden

DIGITAL DEMAND 2020 TOURISM-RELATED INTERNET SEARCHES ABOUT FINLAND

Spain is #8 market by the volume of tourism-related searches about Finland

All together 4,8 million international searches (-12% compared to 2019)

Rank	Flag	Country	Searches	Growth
1	٠	Japan	488,824	-13.3%
2		Germany	480,439	-3.5%
3		United States	457,516	5.4%
4	-	Russia	347,434	-36.5%
5	20	United Kingdom	333,867	-7.3%
6		France	205,467	-17.8%
7	**	China	201,482	-63.3%
8	5	Spain	182,232	-11.3%
9	=	Netherlands	180,535	24.8%
10	-	India	171,296	5.7%
11		Estonia	136,670	19.4%
12		Sweden	128,918	-3.2%
13		Switzerland	108,984	-10.0%
14		Norway	74,032	14.6%
15		Denmark	54,076	-1.4%

TRAVEL AND SEARCHES FROM **SPAIN**

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Peak in Spanish overnights usually takes place in August and December, travel related searches start to increase in July and tend to grow towards the winter

Spanish overnights decreased in 2020 by 76%, while searches decreased clearly less, by 11%, compared to 2019
Sources: Visit Finland's Statistics Service Rudolf, Statistics Finland and D2 Digital Demand

Spain: Most searched topics in 2020: Top 10 micro brandtags



- Saunas, Cities, Forests and Lakes were among the top 10 searches and growing
- Northern Lights still #1 (searches for Northern lights and Santa Claus normally grow a lot towards the end of the year)

	Spain' s ranking	YtoY change for Spain
Northern lights	6.	-8%
Saunas	7.	+6%
Cities	8.	+13%
Forests	2.	+91%
Lakes	5.	+56%
Santa Claus	6.	-17%
Igloos Hotels	5.	-19%



Saunas: Interest high <u>for Finland</u> in general and steady growth during the whole year 2020



FINLAND: Global searches for Saunas growing



FINLAND: **Spanish** searches for Saunas



Travel-related searches on Saunas for Finland in 2020

	Rank	Flag	Country	Searches	Growth
	1	٠	Japan	112,303	43.3%
	2		United States	92,557	35.4%
	3		Germany	56,300	17.5%
	4		Netherlands	34,080	44.3%
	5		France	19,801	-1.7%
	6		United Kingdom	18,545	16.5%
~	7)	<u>.</u>	Spain	18,160	5.6%
	8		South Korea	13,980	114.7%
	9		Switzerland	9,234	20.8%
	10		Russia	8,938	12.8%



Cities:

Interest increasing in overall and has also been growing in Spain during the latest years



FINLAND: Global searches for Cities



FINLAND: Spanish searches for Cities



Travel-related searches on Cities for Finland in 2020

R	lank	Flag	Country	Searches	Growth
1			Estonia	46,084	44.2%
2			United States	36,646	18.7%
3	1		Germany	24,632	9.3%
4	Ļ	-	India	19,132	45.0%
5		-	Sweden	16,635	22.7%
6			France	16,413	-18.3%
7			United Kingdom	16,009	23.3%
8		5	Spain	10,741	12.8%
9		-	Norway	8,099	61.3%
1	0	-	Russia	5,130	-34.7%



Forests:

Interest increasing in overall and has also been growing in Spain during the latest years



FINLAND: Global searches for Forests



FINLAND: Spanish searches for Forests



Travel-related searches on Forests for Finland in 2020

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	Rank	Flag	Country	Searches	Growth
	1	٠	Japan	39,711	-10.9%
	2	S	Spain	9,351	91.4%
/	3		United States	6,696	70.3%
	4		Russia	3,720	39.7%
	5		Germany	3,664	46.2%
	6		United Kingdom	3,001	29.8%



Lakes:

Interest increasing in overall and has also been growing in Spain during the latest years



FINLAND: Global searches for Lakes

Seasonality



FINLAND: Spanish searches for Lakes



Travel-related searches on Lakes for Finland in 2020

Target Market Distribution Flag Searches Rank Country Growth 17,591 10.4% 1 France 2 10,780 7.7% Germany 9,814 2.8% 3 Russia 8,125 Estonia 86.0% 4 5 Spain 7,817 56.0% 5 United States 6 100 7,175 23.3% 7 -6,252 12.0% Sweden 8 Japan 6,025 68.7% • United Kingdom 5,590 26.0% 9 31.1% 10 Switzerland 3,296



OUTLOOK ON TRAVEL SENTIMENT AND TRENDS

European Travel Commission: Monitoring Sentiment for Domestic and Intra-European Travel <u>https://etc-corporate.org/reports/monitoring-sentiment-for-domestic-and-intra-european-travel-wave-6/</u>

According to the survey conducted in <u>February 2021</u>

- 54% of the Spaniards responded that they are likely to travel within the next 6 months
- 33% were looking at July and August for their next vacations
- 30% aim to travel to another European country and 48% to remain within their domestic borders









European Travel Commission: Monitoring Sentiment for Domestic and Intra-European Travel **Preferred type of leisure trips during March-August 2021**



Wave 6 data collected: 5.-19. February 2021; sample= 5,837 Countries included: Germany, United Kingdom, France, Netherlands, Italy, Belgium, Switzerland, Spain, Poland and Austria



European Travel Commission: Monitoring Sentiment for Domestic and Intra-European Travel **Travel qualities sought by consumers at the moment**



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Source: ETC – Monitoring Sentiment for Domestic and Intra-European Travel, Wave 6

WHAT HAS CHANGED?

-short-lived trends or here to stay?-

Closer

Domestic tourism has shown positive signs in many markets since people tend to travel closer. Travellers go for '*staycations*' or vacations close to home.

Get away

Nature, Rural Tourism and Road Trips have emerged as popular travel choices due to travel limitations and the quest for open-air experiences.

Younger travellers most resilient

Change in demographics:

travel recovery has been stronger among younger segments. 'Mature' travellers and retirees will be the most impacted segments.

New concerns

Health & Safety measures and cancellation policies are consumers' main concerns.

Last minute

Last-minute bookings have increased due to volatility of pandemic-related events and the travel restrictions.

More responsible

Sustainability, authenticity and localhood:

travellers have been giving more importance to creating a positive impact on local communities, increasing looking for authenticity



Global outlook

Find out more: Matkailun ennakointi/ Travel Foresight on businessfinland.f

ECONOMY

Europe & USA future trends

Important trends affecting travel in Europe & USA



CAR TRAVEL > Touring by land (incl. Car, Camper Van, Train, Bus Travel + Touring in general)

WORKATION

EXPERIENCE MORE (incl. The want to consume more experiences (esp. Post corona) + change of values > refer to values-based marketing)



PERSONALISED PRICING > Personalised Services (+content, liquid services, tailor-made packaging)

SUSTAINABILITY MEGATREND

Trends are established phenomena, existing and measurable group of signals, a factor of bigger change. **Megatrends** refer to bigger change that is usually cross-industrial and implies a visible, long lasting effect.



Europe & USA future trends

Workation VF

Strengthening | 2020-2028 Crowdsourced: 2022.72



Both working and studying over the internet are continuously increasing in popularity. This trend has led to workations during which the traveller does remote work in the destination. It is believed that if workations become more common, the stays in destinations will also become longer. The boundaries between work-related travel and leisure are becoming vaguer as the digital nomads increase in numbers. Finland has great potential to serve the needs of workationers with excellent internet connectivity, great outdoors and accommodation as well as the atmosphere of the happiest country in the world with high quality of life.





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Overland Travel & Touring VF

Strengthening | 2021–2024 Crowdsourced: 2020.8 00

Health concerns and travel restrictions have grown the interest in travelling by land, especially by car or camper van. Driving tours and road trips have become more common and have been regarded as safer and more enjoyable than before. It is anticipated that camper vans will be popular especially among the families with children who want to practice social distancing. Travelling by train or bus has also been promoted as mode of transportation after the pandemic and has to do with travelling to close-by destinations and making responsible choices.

On the other hand, there are signs that air travel would gain more popularity over car travel again, at least among the early bird travellers, as slighly growing proportion of Europeans have said they'd prefer travelling by air (see image, ETC 2021). In the longer term, overland travel including touring by car, camper van, train, bus or bike, is expected to remain a more familiar way of travelling around within the destination as well, possibly more so than before.

Monitoring Sentiment for Domestic and Intra-European Travel, wave 6. European Travel Commission (ETC) 2021, pp. 41.

Although more than half of early-bird travellers plan to fly for their next trip, Britons (-11%) are now slightly more reluctant





Find out more: Matkailun ennakointi/ Travel Foresight on businessfinland.fi

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ECONOMY

Europe & USA future change signals

Weak signals of change affecting travel in Europe & USA

FLEXIBLE BOOKING AND CANCELLATION POLICIES
 HEALING TRAVEL
 COTTAGE HOLIDAYS

VIDEO AS MEDIUM FOR MARKETING







Strengthening travel motivations for nature-oriented travellers



Q13: What is your organization's perception of the following consumer motivations, based on consumer demand and bookings over the last year? Base: All respondents (n=129), excluding those that selected "Not Applicable" for each item Source: 2020 Adventure Tour Operator Snapshot Survey Part I



Source: ADVENTURE TRAVEL TRENDS SNAPSHOT, ATTA 2020

Trending trip types for nature-oriented travellers

"Hot" Trending High-Demand Trips



Q12: What is your organization's perception of the following itinerary trends based on consumer demand and bookings over the last year? Base: All respondents (n=129), excluding those that selected "Not Applicable" for each item Source: 2020 Adventure Tour Operator Snapshot Survey Part I





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