TRAVEL IN FINLAND, SUMME SEASON 2020

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TOP FINDINGS

- Total Overnights in Summer Season 2020: 5 352 000 which is -33% from Summer Season 2019. This summer the positive growth came from Domestic visitors with the exception of three sub regions that managed a positive growth also in Foreign overnights. Lapland had the smallest decrease in total overnights in Finland (out of four main regions).
- Total Domestic Overnights Summer Season 2020: 5 015 000, -13% from Summer 2019. Domestic visitors' share increased in Lapland by 7% from 2019
- Total Foreign overnights -85% from last Summer Season (2020: 336 000 overnights).
- Like in 2019, Germany was again the biggest foreign source market in summer 2020, followed by Estonia, Norway, Sweden and USA. Estonia became the second biggest, from last summer's 9th place. Latvia was the 6th biggest this summer, increasing its ranking from last year (25th) quite significantly.
- When comparing Nordic nations, Iceland had the most dramatic change in their internal Domestic / Foreign Overnight share compared to summer 2019. Last year their foreign overnight share of total was 92% whereas this summer it was down to 39%.
- Denmark had 2,7 million foreign overnights this summer which is almost half of the total in all Nordic countries combined together. This is a change from 2019 where Sweden had the biggest share and this year their share was down to 20%. Finland decreased its share to 6%.
- Domestic Accommodation Revenue decreased from last summer, being now 208m euros, Foreign revenue fell dramatically down to 15m euros (2019: Domestic: 275m, Foreign: 127m). Total Accommodation Revenue in 2020 was 223m euros (403m euros in 2019). Occupancy Rate was 42% in 2020 (2019: 57%).
- Biggest increase in domestic overnights was recorded in Salla with 49% from last year. Second was Kolari (Ylläs) with 40% increase and third Kuusamo with 39%. Mäntyharju increased by 34% from last year in Domestic overnights reaching the highest increase outside Lapland and Kuusamo.
- Most read articles on visitfinland.com during summer 2020 were (including all language versions):
 - COVID-19 traveller info article
 - 21 Reasons to Love Finland
 - Iconic Finnish foods of all time

OVERNIGHTS IN FINLAND, SUMMER SEASONS 2014-2020



- Total Overnights in Summer Season 2020: 5 352 000 which is -33% from Summer Season 2019
- Total Domestic Overnights Summer Season 2020: 5 015 000, -13% from Summer 2019
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All figures are preliminary

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OVERNIGHTS IN GREATER REGIONS, SUMMER SEASONS 2014-2020

All four regions experienced a decrease in total overnights. Biggest drop was in Helsinki where foreign overnights are typically the majority of total.

DomesticVisitors'shareincreased in Lapland by 7%from2019.Laplandalsohadthesmallestdecreaseintotalovernights.

- Helsinki: Total Overnights in Summer Season 2020: 582 000 which is -70% from Summer Season 2019
- Lapland: Total Overnights in Summer Season 2020: 607 000, -18% from Summer 2019
- Lakeland: Total Overnights in Summer Season 2020: 2 147 000, 22% from summer 2019
- Coast & Archipelago: Total Overnights in Summer Season 2020: 2 016 000, -20% from summer 2019

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Overnights in Lakeland, Summer Seasons 2014-2020 Total (06-08) Domestic (06-08) Foreign (06-08)



Overnights in Coast & Archipelago, Summer Seasons 2014-2020



Overnights in Lapland, Summer Seasons 2014-2020



All figures are preliminary

Source: Visit Finland's Statistics Service Rudolf, Statistics Finland

FOREIGN OVERNIGHTS BY GREATER REGION, SUMMER SEASON (06-08) 2020

Top 20 countries of origin (incl. all target markets) in 2020

Country of origin and ranking 2020 (2019)	Overnights 2020	Overnights 2019	Change %	41 000 foreign overnights, 2020 vs. 2019 change -81% ,
1.Germany (1)	56 000	270 000	-79%	7% share of all overnights in Lapland
2.Estonia (9)	49 000	69 000	-29%	12% share of all overnights in Finland
3.Norway (7)	48 000	73 000	-35%	g
4.Sweden (2)	16 000	255 000	-94%	
5.USA (5)	15 000	110 000	-86%	
6.Latvia (25)	11 000	16 000	-31%	
7.UK (6)	11 000	91 000	-88%	
8.Netherlands (13)	10 000	62 000	-85%	
9.Switzerland (11)	10 000	64 000	-85%	7
10.Italy (10)	9 000	68 000	-87%	
11. Denmark (15)	8 000	38 000	-78%	3% share
12. Poland (16)	6 000	31 000	-79%	
13.France (12)	6 000	64 000	-90%	COAST & ARCHIPELAGO
14.Spain (14)	5 000	57 000	-90%	
15.Russia (3)	5 000	243 000	-98%	112 000 overnights,
16.Lithuania (26)	5 000	14 000	-64%	Change -77%
17.Ukraina (30)	4 000	10 000	-57%	6% share of all overnights in C&A
18. Austria (17)	4 000	28 000	-87%	33% share of all overnights in Finland
19.Belgium (22)	3 000	22 000	-86%	HELSINK
20.China & Hong Kong (4)	3 000	133 000	-98%	11
23. Japan (8)	1 900	73 000	-97%	
25.India (19)	1 500	27 000	-95%	19 % share
37.UAE (38)	500	6 000	-92%	
41.South Korea (21)	400	22 000	-98%	33% share

LAKELAND 73 000 overnights, Change -84% 3% share of all overnights in Lakeland 22% share of all overnights in Finland

LAPLAND

 HELSINKI METROPOLITAN AREA 111 000 overnights, Change -90%,
19 % share of all overnights in Helsinki Metropolitan Area

33% share of all overnights in Finland

All figures are preliminary

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FOREIGN OVERNIGHTS BY SUB REGION (SHARE % OF TOTAL IN FINLAND) SUMMER SEASON (06-08) 2020

Most sub regions recorded a big decrease in foreign overnights this summer (06-08). Map has a share **of total foreign overnights in whole of Finland**. The biggest share of foreign overnights was in Uusimaa with 15% of total.

This summer the positive growth came from Domestic visitors with the exception of three sub regions that managed a positive growth also in Foreign overnights. These are listed on right.



All figures are preliminary

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FOREIGN OVERNIGHTS (SHARE %) BY SUB REGION SUMMER SEASON (06-08) 2020

Each Region = 100 %

The vast majority of total overnights came from Domestic visitors in each sub region. The whole country recorded over 5 million Domestic overnights during these summer months, which is a 94% share of total (last year's share 73%)



8%



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OVERNIGHTS IN FINLAND, DOMESTIC V FOREIGN SHARE, MAIN REGIONS, SUMMER SEASONS 2019-2020

100%

Domestic and Foreign overnights share of total for Summer Seasons 2019 and 2020

- On a National level

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- Regional level

Helsinki was the only region in 2019 where the foreign overnights' share was higher than domestic. In the Summer Season 2020 Helsinki almost doubled the amount of Domestic visitors as foreign visitor share fell from 54% to 19%.

Foreign overnights' share in Lapland fell by 21% to 7% this summer, however, the majority of overnights in Lapland have traditionally been Domestic. Summer 2019 the Domestic visitors' share was 72%

All figures are preliminary



Share of Overnights in Finland, Summer Seasons 2019-2020

Domestic Foreign

6%



9

Source: Visit Finland's Statistics Service Rudolf, Statistics Finland

NORDIC COMPARISON, SUMMER SEASON (06-08) 2020



Foreign Overnights and Change %

Foreign Overnights, Share % per country

Foreign Overnights' share Summer 2019



92%

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* Only Hotels included

Nordic comparison during summer months June-August 2020 (Foreign overnights) as a comparison to 2019 and a change %. Denmark had 2,7 million foreign overnights this summer which is almost half of the total in all Nordic countries. This is a change from 2019 where Sweden had the biggest share and this year their share was 20%. Finland decreased its share down to 6%.



Share % Foreign Overnights Summer 2020



All figures are preliminary

lack of foreign visitors.

and 17% respectively.

94% domestic).

Iceland had the most dramatic change in its internal Domestic

/ Foreign Overnight share compared to summer 2019. Last year their foreign overnight share of total was 92% whereas this

summer it was 39%. Being a small nation, Iceland is highly

dependent on international visitors. Iceland increased its

Domestic overnights from 2019 by 160%, Norway 16% and

Denmark 10%. managing to compensate the loss created by the

Finland and Sweden were not so successful in this, both

decreased their Domestic overnights from last summer, by 13%

Finland and Sweden both had the same result this summer, a

6% foreign share of total overnights. Last year the share in Finland was 27% Foreign, 73% Domestic (this year 6% foreign.

NORDIC COMPARISON, SUMMER SEASON (06-08) 2020



Nordic comparison on Total overnights during summer months June-August 2020 as a comparison to 2019 and the change %. These include both Foreign and Domestic overnights.

Sweden had 17,8 million overnights this summer which was the majority (36%) of all overnights in the Nordics. Norway and Denmark both gained share from last summer and decreased only by 17% each from summer 2019 in total overnights. Iceland saw the biggest drop in total overnights, 66% behind last year.



Share % of Total Overnights Summer 2019

Share % of Total Overnights Summer 2020



All figures are preliminary

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Sources: Statistics Finland, Statistics Sweden, Statistics Norway, Statistics Denmark, Statistics Iceland

DOMESTIC AND FOREIGN ACCOMMODATION REVENUE AND OCCUPANCY RATE, SUMMER SEASON (06-08) 2020



DOMESTIC AND FOREIGN ACCOMMODATION REVENUE AND OCCUPANCY RATE, GREATER REGIONS, SUMMER SEASON (06-08) 2020

Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



Domestic/Foreign Accommodation Revenue (eur)

& Occupancy Rate, Summer Season (06-08)

Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



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All figures are preliminary

DOMESTIC AND FOREIGN ACCOMMODATION REVENUE AND OCCUPANCY RATE, SUB REGIONS, SUMMER SEASON (06-08) 2020

Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



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Source: Visit Finland's Statistics Service Rudolf, Statistics Finland

DOMESTIC AND FOREIGN ACCOMMODATION REVENUE AND OCCUPANCY RATE, SUB REGIONS, SUMMER SEASON (06-08) 2020

Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



Uusimaa 2 (excl Helsinki Metropolitan Area)

Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



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Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



Kymenlaakso

Occupancy Rate, Summer Season (06-08)



* Revenue data not available

DOMESTIC AND FOREIGN ACCOMMODATION REVENUE AND OCCUPANCY RATE, SUB REGIONS, SUMMER SEASON (06-08) 2020

Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



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Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



All figures are preliminary

DOMESTIC AND FOREIGN ACCOMMODATION REVENUE AND OCCUPANCY RATE, SUB REGIONS, SUMMER SEASON (06-08) 2020

Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



Kanta-Häme

Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



Pirkanmaa

Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



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DOMESTIC AND FOREIGN ACCOMMODATION REVENUE AND OCCUPANCY RATE, SUB REGIONS, **SUMMER SEASON (06-08) 2020**

Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)



Domestic/Foreign Accommodation Revenue (eur)

& Occupancy Rate, Summer Season (06-08)

10 000 000

8 000 000

6 000 000

4 000 000

2 000 000

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7 663 000 7 283 000 56% 56% 1 208 000 285 000 2019 2020

Domestic/Foreign Accommodation Revenue (eur)

& Occupancy Rate, Summer Season (06-08)

■ Domestic Revenue (€) ■ Foreign Revenue (€) Occupancy Rate (%)

North Karelia

Domestic/Foreign Accommodation Revenue (eur) & Occupancy Rate, Summer Season (06-08)







*Revenue data not available for Åland

All figures are preliminary

DOMESTIC OVERNIGHTS (SHARE %) BY SUB REGION IN SUMMER SEASON (06-08) 2020

Each Region = 100 %

North Ostrobothnia Tunturi-Lappi Whole Region Domestic +2% +2%, Domestic +8% Total Enontekiö Pudasjärvi (Syöte) Domestic +3% Map has a share of domestic overnights by sub region in Finland. Domestic +4% Kolari (Ylläs) Raahe sub-region Domestic visitors brought the positive growth this summer, with the Total +21%, Domestic +40% Total +6%, Domestic +1% Northern Lapland exception of three sub regions that managed a positive growth also in 91 % Nivala-Haapajärvi Domestic +13% Kainuu Foreign overnights. Regions with positive increase this past summer are Total +9%, Domestic +12% Inari (Saariselkä) Kehys-Kainuu listed here. Ylivieska sub-region Domestic +30% Domestic +2% Total +10%, Domestic +10% Kajaani sub Biggest increase in domestic overnights was recorded in Salla with Kalajoki region 49% from last year. Second was Kolari (Ylläs) with 40% increase and Total +9%, Domestic +9% +4%, Total Ostrobothnia third Kuusamo with 39%. Kuusamo Domestic +9% Domestic +3% Mäntyharju increased by 34% from last year in Domestic overnights Total +28%. Sotkamo Vaasa sub-region reaching the highest increase outside Lapland and Kuusamo. Domestic +39% Total +7%. Domestic +6% **Central Ostrobothnia** Domestic Vaasa Domestic +1% +12% 88 % Domestic +7% **Kaustinen sub-region** 94 % North Savo North Karelia Pietarsaari Domestic +21% Kuopio Total +12%. Lieksa Domestic Domestic +12% Total +10% +1% Satakunta South Ostrobothnia Domestic 99 % Kuusiokunnat Domestic +3% +23% 95 % Total +15 % Rauma sub-region 97% **South Savo,** Domestic +9% Domestic +17 % Domestic +5% 96 % Mikkeli sub-region 94 % Rauma Domestic +13% 95 % Domestic +7% Mikkeli, Domestic +6% Pori sub-region Mäntyharju Total ++1%, Domestic +6% 95 % Total +13%, **Domestic** 92 % Pori +34% Total +2%, Domestic +8% 97 % 98 % Savonlinna sub region Turunmaa All figures are preliminary 96 % Domestic +14% Total +14 % 98 % 98 % Savonlinna, Domestic +10% Domestic +29% 92 % South Karelia BUSINESS 19 VISIT Imatra Hanko Kotka FINLAND FINLAND Domestic +5% Total +4 % Domestic +12% Domestic +12% Source: Visit Finland's Statistics Service Rudolf, Statistics Finland

Lapland

Salla Total

Torniolaakso Domestic +28%

Itä-Lappi +14%

+14%, **Domestic** +49%

DOMESTIC OVERNIGHTS BY MAIN REGION AND % SHARE OF TOTAL, SUMMER SEASONS 2019 AND 2020

Domestic overnight share of total for Summer Seasons 2019 and 2020 on a regional level.

Helsinki lost 7% of its share in domestic overnights from summer 2019 to 2020. Lakeland gained 1%, Lapland 2% and Coast & Archipelago 3% in 2020.





All figures are preliminary



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Domestic overnights and % share, Jun-Aug 2019

■ Lakeland (2 294 000) Helsinki (909 000)

□ Coast & Archipelago (2 045 000) □ Lapland (529 000)



BOOKED PROPERTIES AND SOLD HOTEL ROOMS, HELSINKI AND FINLAND, SUMMER SEASON (06-08) 2020

Sold Hotel Rooms, **Finland**, Summer Season 2020 (Benchmarking Alliance)*



■ 2019 ■ 2020

Hotel* & AirBnb bookings in **Helsinki**, Summer Season 2020 (%Change)

Hotel Bookings (Benchmarking Alliance)



AirBnb booked properties (AirDNA)

According to Benchmarking Alliance, Sold hotel rooms fell by 53% this summer season in **Finland**.

June saw the biggest decrease (74%) but in July the decrease was only 40%.

AirDNA data indicated that booked AirBnB properties in **Helsinki** did not suffer as big of a loss compared to summer 2019, as the hotel bookings (Based on Benchmarking Alliance data) did.

AirDNA recorded around 40% decrease throughout the summer whereas Hotel bookings (Based on Benchmarking Alliance data) fell by 73% in **Helsinki**.

VISITFINLAND.COM, SUMMER SEASON (06-08) 2020

June-August 2020 Compared to same period in 2019 (June-Aug 2019)

June-Aug

VS.

- Traffic during summer has decreased by fifth compared to same time last year
- Both organic and paid traffic have decreased a little
 - Traffic from all countries has NOT dropped compared to last year ٠
 - From Germany, UK, Netherlands, Switzerland, Japan, traffic has ٠ increased
 - Bigger decreases in traffic (over -20% decrease): Sweden, Italy, China, ٠ Spain, Russia
- During summer 2020 traffic was close to same as last year •
 - On a few days we reported higher traffic than year before ٠
 - We have less campaigns now that year before and the traffic is ٠ only about a fifth behind last year overall
- Most traffic still comes from Google search, as before, also Social ٠ Media brings a lot of traffic

Mar-May **June-August** 2020 2020 VS.

Compared to previous period (March-May 2020)

- Traffic has increased from spring substantially •
 - Virtual Rent a Finn –campaign in May was a success!
 - The traffic staved at a higher rate after the campaign
- Organic traffic has increased and paid traffic has decreased
 - Germany, Switzerland, Netherlands, Austria, Norway and Estonia are the countries that have increased in organic traffic most
 - Biggest traffic decreases from (around -30%): Italy and Spain
 - Increase in traffic from both Google and Social Media
 - Direct traffic, organic Yahoo & Bing as well as organic Facebook traffic have continued to increase in August
- Most read articles including all language versions: •
 - COVID-19 traveler info article
 - 21 Reasons to Love Finland
 - Iconic Finnish foods of all time
- New articles have been released during summer; for example Virtual tour around Finland & Extraordinary life in the Archipelago. More new content is in the pipeline



Find out more on our <u>website</u>

- Statistics Service Rudolf & Visit Finland's Monthly report
- Links to our <u>Accommodation reports</u>
- Links to our <u>Surveys</u>



