

Key conclusions for the Finland's potential

There is potential in several different segments

Although the research identifies three segments in which Finland is inherently strong, it is clear that there is potential in several segments and Finland currently reaches all target groups at least to some extent

An individual service provider can succeed in any segment, even if some target groups are more difficult than others

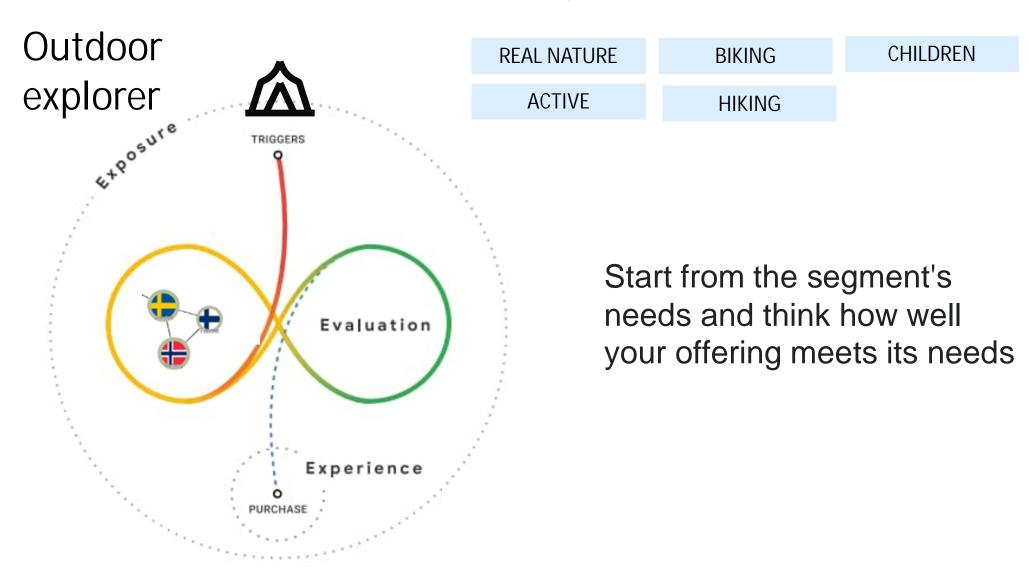
By developing a competitive service offering and effective marketing, it is possible for an individual business to succeed in any segment. However, it is clear that, for example, in the Sun and Beach or Foodie segments, the starting situation is more difficult than in other segments

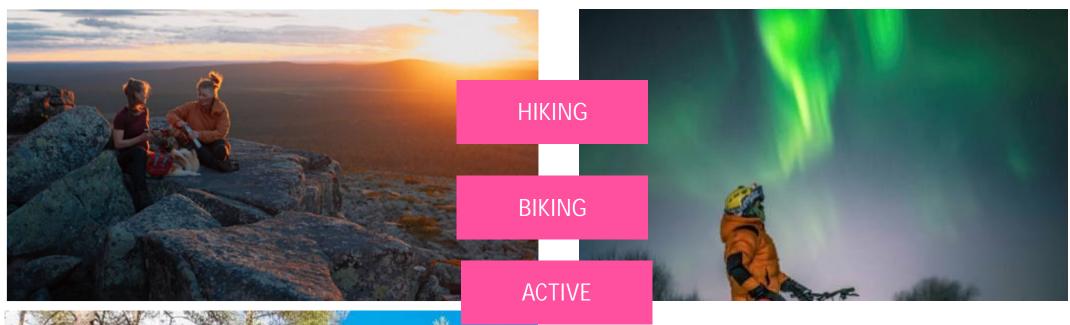
Growth takes place through the strengthening of awareness and relevant offering for each segment

Growing the segment requires both awareness and the development of a truly relevant and interesting offer. The easiest way to build this is for those segments where Finland's attraction is already relatively strong



How to develop your offering?

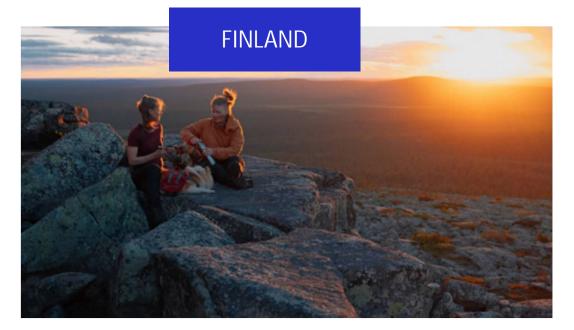


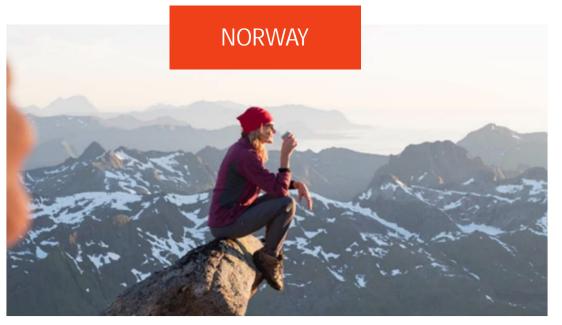




It seems that there are a lot relevant offering for Outdoor Explorer based on VisitFinland website













But also Norway has very similar offering and Finland communication is not really unique Finland's Position, Potential and Segmentation 5

We went gravel biking with Formula 1 star Valtteri Bottas and fell in love with Finland's trails

F1 driver Valtteri Bottas shows off his slice of gravel heaven, and some seriously fun groads



Try to find relevant, interesting and unique aspects to your communications. For example, an interesting story about biking possibilities can be a deal breaker and create needed uniqueness





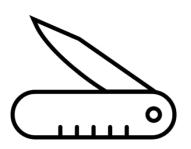
Examples how to use segmentation



Service offering inventory exercise

- 1. QUESTION: What are we currently offering to each segment?
- 2. EXERCISE: Current offering i.e offering concepts, USP:s, marketing messages are divided to each segment. Each offering has to be placed only on a single segment
- 3. OUTCOME: Offering distribution by segment. In addition there could be short a description why
- 4. ANALYSIS: Why is the distribution this? Was it difficult to match the segments and offering? What should we change or develop?





Make sure your offering and message is sharp and consistent for each segment

Segmentation should be utilized so that communication and services are developed separately for each target group. In this way, the offering could be made to meet the needs of consumers more precisely and also stand out more from the competition



Interesting offering is not enough



In addition you need to make sure that you reach your audience using right channels



Instagram and social media are good channels to reach Outdoor Explorer

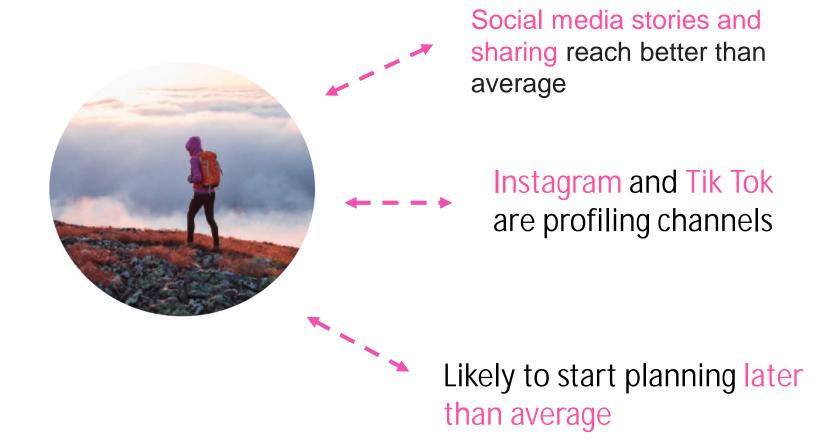




Selected N = 493/Total



How to reach Outdoor Explorer?

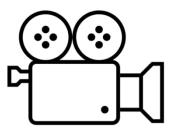




Instagram would be a good channel for this kind of a message







Match channels and content for better reach

It's not enough just to have a relevant message or service, but the message must also reach the target group. Successful communication requires the right combination of content and channel, which segmentation also provides support for





FINLAND'S OFFERING NEEDS TO BE SHARPER AND BETTER TARGETED AT DIFFERENT SEGMENTS

In order to stand out, Finland's offer must be more strongly focused on the needs of different segments. Diffrentiation from Norway and Sweden in a relevant way is extremely important



